



# Thread Wait Chain Inspector

by

Software Verify

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# Thread Wait Chain Inspector

## Thread Wait Chain Inspector for Windows Operating Systems

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*by Software Verify Limited*

*Welcome to the Thread Wait Chain Inspector software tool.  
Thread Wait Chain Inspector is a software tool that inspects  
the wait chain of every thread in a particular process.*

*We hope you will find this document useful.*

# Thread Wait Chain Inspector Help

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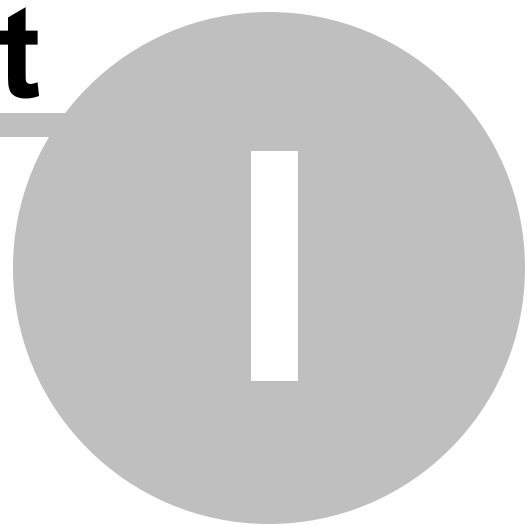
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# Foreword

**Part**



# 1 How to get Thread Wait Chain Inspector

Thread Wait Chain Inspector is free for commercial use. Thread Wait Chain Inspector can be downloaded for Software Verify's website at <https://www.softwareverify.com/product/thread-wait-chain-inspector/>.

This help manual is available in Compiled HTML Help (Windows Help files), PDF, and online.

Windows Help	<a href="https://www.softwareverify.com/documentation/chm/threadWaitChainInspector.chm">https://www.softwareverify.com/documentation/chm/threadWaitChainInspector.chm</a>
PDF	<a href="https://www.softwareverify.com/documentation/pdfs/threadWaitChainInspector.pdf">https://www.softwareverify.com/documentation/pdfs/threadWaitChainInspector.pdf</a>
Online	<a href="https://www.softwareverify.com/documentation/html/threadWaitChainInspector/index.html">https://www.softwareverify.com/documentation/html/threadWaitChainInspector/index.html</a>

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## Contact

Contact Software Verify at:

Software Verify Limited  
Suffolk Business Park  
Eldo House  
Kempson Way  
Bury Saint Edmunds  
IP32 7AR  
United Kingdom

email [sales@softwareverify.com](mailto:sales@softwareverify.com)  
web <https://www.softwareverify.com>  
blog <https://www.softwareverify.com/blog>  
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Visit our blog to read our articles on debugging techniques and tools.  
Follow us on twitter to keep track of the latest software tools and updates.

## Versions

There are two versions of Thread Wait Chain Inspector:

- A version for 32 bit operating systems: **threadWaitChainInspector.exe**
- A version for 64 bit operating systems: **threadWaitChainInspector\_x64.exe**.

The 32 bit version will run on 64 bit operating systems but will only show information about 32 bit processes.

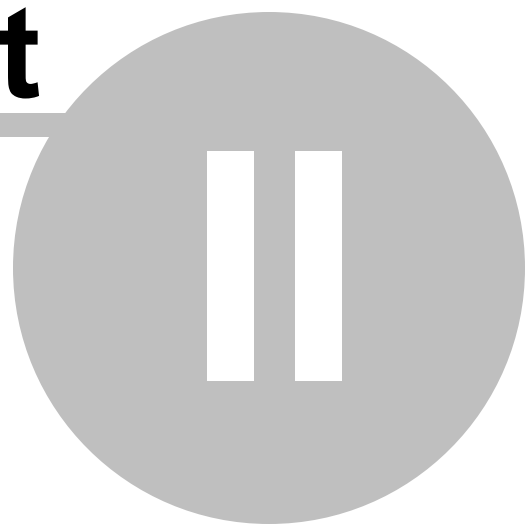
The 64 bit version will only run on 64 bit operating systems and will only show information about 64 bit processes.

Both versions are installed if you are using a 64 bit operating system.



# Part

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## 2 What does Thread Wait Chain Inspector do?

Thread Wait Chain Inspector allows you to inspect information about each running thread in an application.

The display shows wait chain data in the the lower window for the process that is selected in the upper window.

For any selected thread, that thread and related threads are shown with a yellow background.

Any deadlocked threads have their wait chains shown in red.

Thread Wait Chain Inspector x64

File Settings Help

Update Interval (milliseconds): 1000

Process Threads: 8 PID: 12224 (0x2FC0) E:\om\c\thread\validator\examples\nativeExample\DebugNonLink10\_0\_x64\nativeExample\_x64.exe

☐ Hexadecimal ☒ Process Names ☒ Thread Names

Thread ID	Thread Name	Thread Wait Chain	Wait Time	Context Switches
12580	UIThread	12224 (nativeExample_x64.exe) : 12580 (UIThread) : Blocked	38,234,369	3
5836		12224 (nativeExample_x64.exe) : 5836 : Running	38,233,016	
4712		12224 (nativeExample_x64.exe) : 4712 : Running	38,233,016	
8204		12224 (nativeExample_x64.exe) : 8204 : Running	38,233,016	
308		12224 (nativeExample_x64.exe) : 308 : Running	38,233,015	
7672	t3pA	DEADLOCKED!	38,233,924	
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 13924 (t3pC) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
12220	t3pB	DEADLOCKED!	38,233,924	
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 13924 (t3pC) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		

Information that is displayed about each thread:

### Thread id

This is the numeric identifier assigned to the thread by the Windows operating system.

## Thread Name

This is the name of the thread if the thread has been given a name using the `SetThreadDescription()` API. This is only available on Windows 10.

If a thread description is not available we attempt to provide a name for this thread by querying the thread's start address, and if successful we try to turn this start address into a useful symbolic name. Depending on the process and the operating system these operations may success, in which we display a name, or they may fail in which case we display nothing.

## Thread Wait Chain

This is the wait chain for this thread. For each entry we show the process id and the thread id and if the object being waited upon has a name, we show that too. If process names and thread names have been

enabled we show these as well. Some wait chains rely on waiting for other processes, which are more readily identified by process name than process id. Any deadlocks that are detected are shown in red.

**Wait Time**

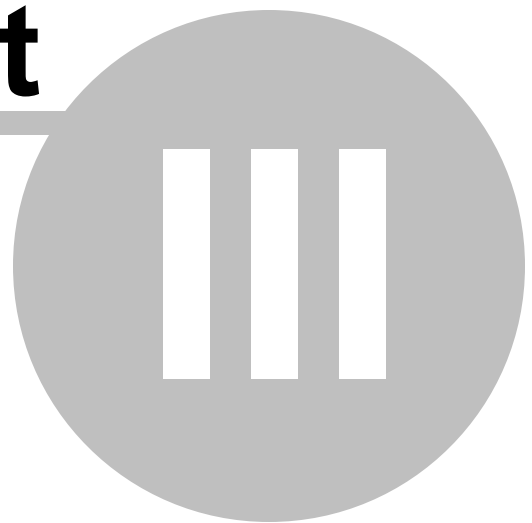
This is how long the thread has been waiting.

**Context switches**

This is the number of context switches this thread has been involved in.

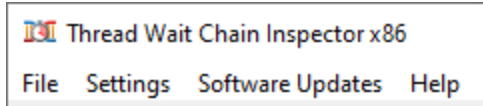
# Part

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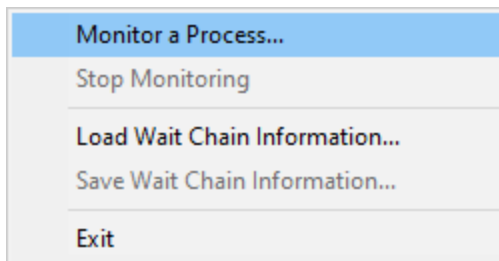
## 3 Menu

The main menu contains four menus, File, Settings, Software Updates and Help.



### 3.1 File

The File menu allows you to close the program.



**File** menu > **Monitor a Process...** > displays the process chooser to allow you to choose which process to monitor.

**File** menu > **Stop Monitoring** > stops monitoring the process and clears the display.

**File** menu > **Load Wait Chain Information...** > loads wait chain information from a file and displays it.

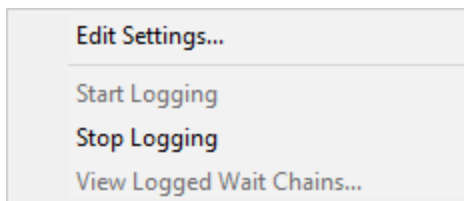
**File** menu > **Save Wait Chain Information...** > save wait chain information to a file.

This can be useful for saving wait chain information for diagnosis at a later time, and for diagnosis by a colleague.

**File** menu > **Exit** > closes Thread Wait Chain Inspector

### 3.2 Settings

The Settings menu allows you to modify the behaviour of Thread Wait Chain Inspector.



**File** menu > **Edit Settings...** > displays the settings dialog.

**File** menu > **Start Logging** > starts logging wait chains.

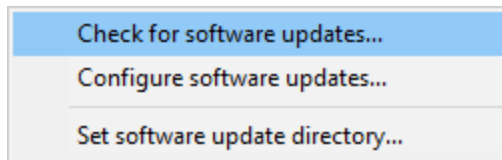
**File** menu > **Stops Logging** > stops logging wait chains.

**File** menu > **View Logged Wait Chains...** > opens the log file in the registered application for .txt files (notepad.exe on most computers).

### 3.3 Software Updates

The Software Updates menu controls how often software updates are downloaded.

If you've been notified of a new software release to Thread Wait Chain Inspector or just want to see if there's a new version, this feature makes it easy to update.



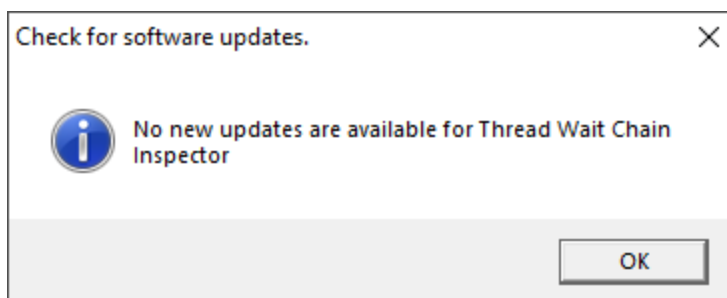
 **Software Updates** menu > **Check for software updates** > checks for updates and shows the software update dialog if any exist

An internet connection is needed to be able to make contact with our servers.



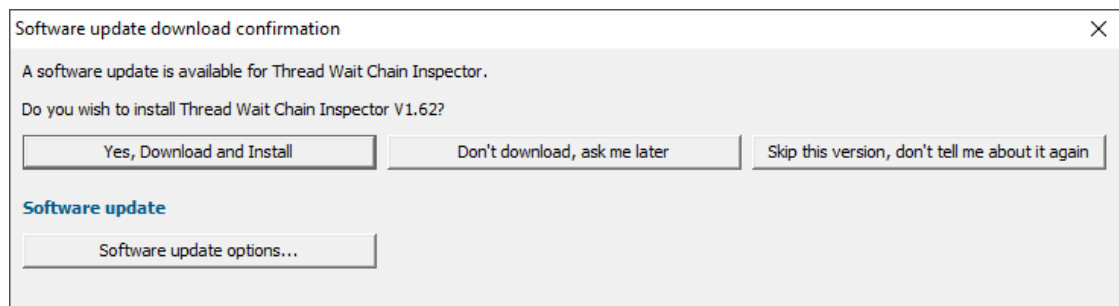
Before updating the software, close the help manual, and end any active session by closing target programs.

If no updates are available, you'll just see this message:

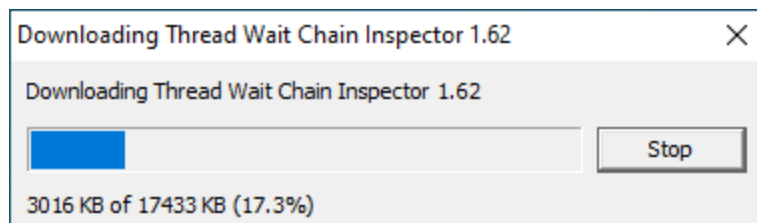


#### Software Update dialog

If a software update is available for Thread Wait Chain Inspector you'll see the software update dialog.



- **Download and install** ➤ downloads the update, showing progress



Once the update has downloaded, Thread Wait Chain Inspector will close, run the installer, and restart.

You can stop the download at any time, if necessary.

- **Don't download...** ➤ Doesn't download, but you'll be prompted for it again next time you start Thread Wait Chain Inspector
- **Skip this version...** ➤ Doesn't download the update and doesn't bother you again until there's an even newer update
- **Software update options...** ➤ edit the software update schedule

## Problems downloading or installing?

If for whatever reason, automatic download and installation fails to complete:

- Download the latest installer manually from the software verify website.

Make some checks for possible scenarios where files may be locked by Thread Wait Chain Inspector as follows:

- Ensure Thread Wait Chain Inspector and its help manual is also closed
- Ensure any error dialogs from the previous installation are closed

You should now be ready to run the new version.

## Software update schedule

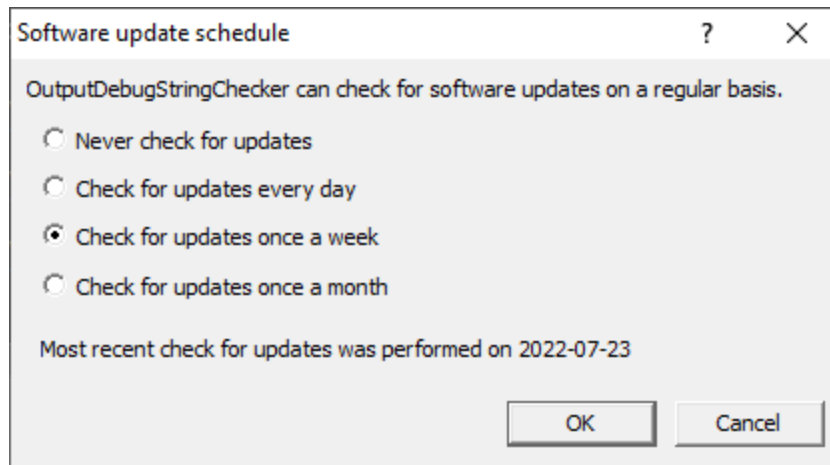
Thread Wait Chain Inspector can automatically check to see if a new version of Thread Wait Chain Inspector is available for downloading.

 **Software Updates** menu > **Configure software updates** > shows the software update schedule dialog

The update options are:

- never check for updates
- check daily (the default)
- check weekly
- check monthly

The most recent check for updates is shown at the bottom.



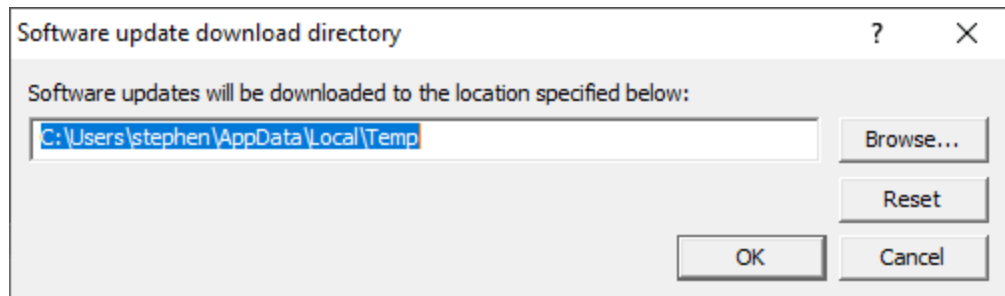
## Software update directory

It's important to be able to specify where software updates are downloaded to because of potential security risks that may arise from allowing the `TMP` directory to be executable. For example, to counteract security threats it's possible that account ownership permissions or antivirus software blocks program execution directly from the `TMP` directory.

The `TMP` directory is the default location but if for whatever reason you're not comfortable with that, you can specify your preferred download directory. This allows you to set permissions for `TMP` to deny execute privileges if you wish.

 **Software Updates** menu > **Set software update directory** > shows the Software update download directory dialog






An invalid directory will show the path in red and will not be accepted until a valid folder is entered.

Example reasons for invalid directories include:

- the directory doesn't exist
- the directory doesn't have write privilege (update can't be downloaded)
- the directory doesn't have execute privilege (downloaded update can't be run)

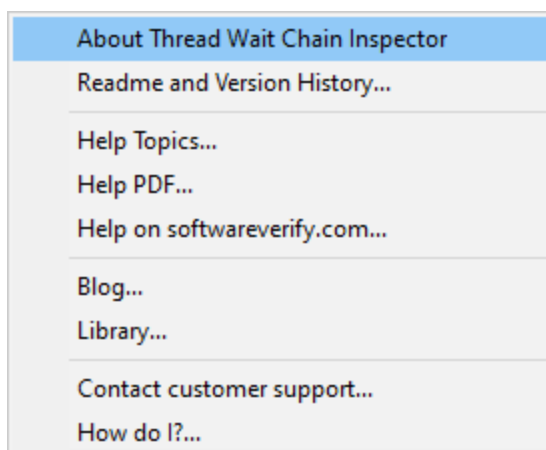
 When modifying the download directory, you should ensure the directory will continue to be valid. Updates may no longer occur if the download location is later invalidated.

- **Reset** > reverts the download location to the user's `TEMP` directory

The default location is `c:\users\[username]\AppData\Local\Temp`

## 3.4 Help

The Help menu controls displaying this help document and displaying information about Thread Wait Chain Inspector.



**Help menu** > **About Thread Wait Chain Inspector...** > displays information about Thread Wait Chain Inspector.

**Help menu** > **Readme and Version History...** > displays the readme and version history.

**Help** menu > **Help Topics...** > displays this help file.

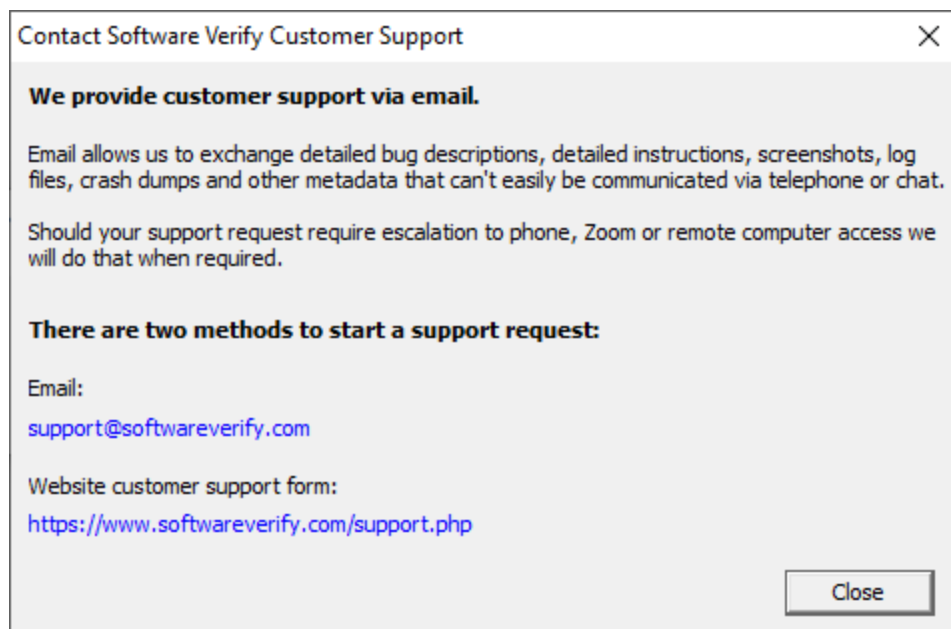
**Help** menu > **Help PDF...** > displays this help file in PDF format.

**Help** menu > **Help on softwareverify.com...** > display the Software Verify documentation web page where you can view online documentation or download compiled HTML Help and PDF help documents.

**Help** menu > **Blog...** > display the Software Verify blog.

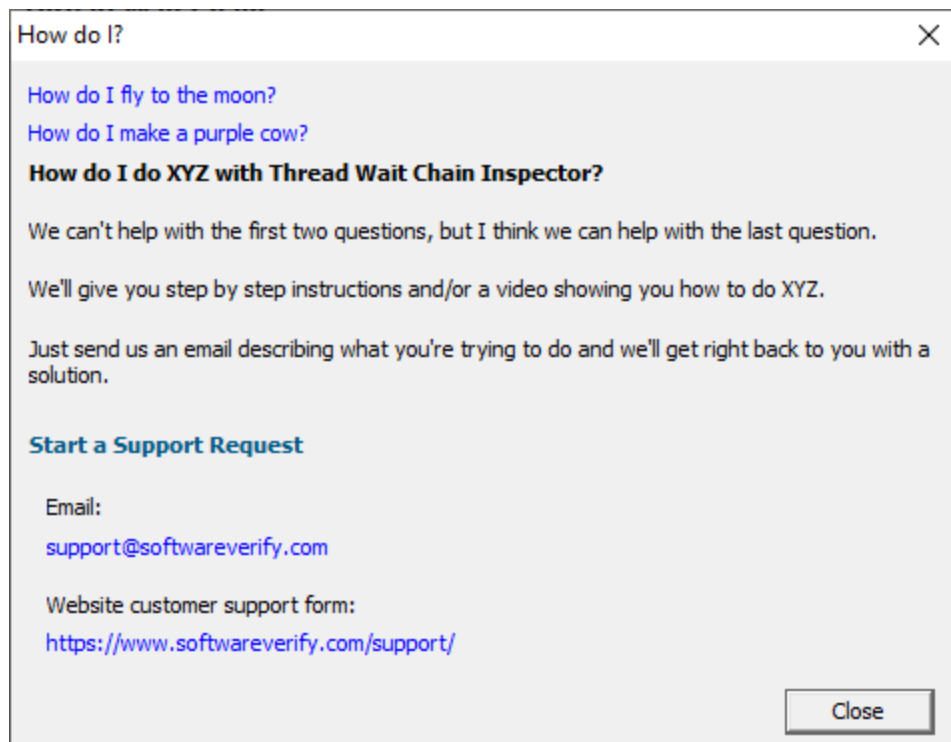
**Help** menu > **Library...** > display the Software Verify library - our best blog articles grouped by related topics.

**Help** menu > **Contact customer support...** > displays the options for contacting customer support.



Click a link to contact customer support.

**Help** menu > **How do I?...** > displays the options for asking us how to do a particular task.



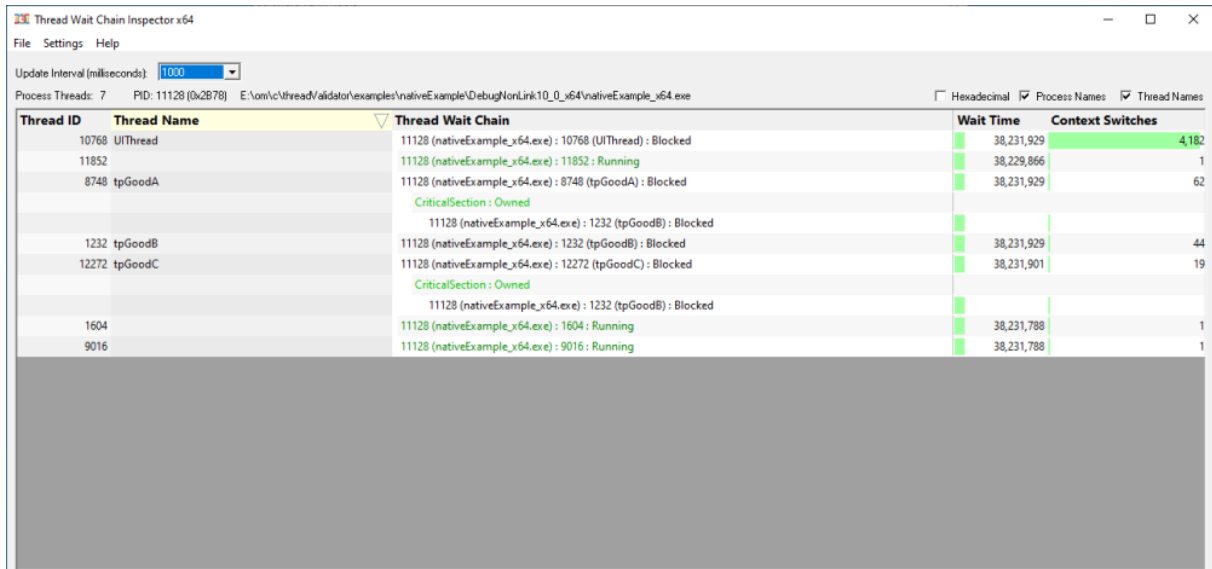
**Part**

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**IV**

## 4 The user interface

The Thread Wait Chain Inspector user interface displays the threads of the selected process:



Thread Wait Chain Inspector x64

File Settings Help

Update Interval (milliseconds): 1000

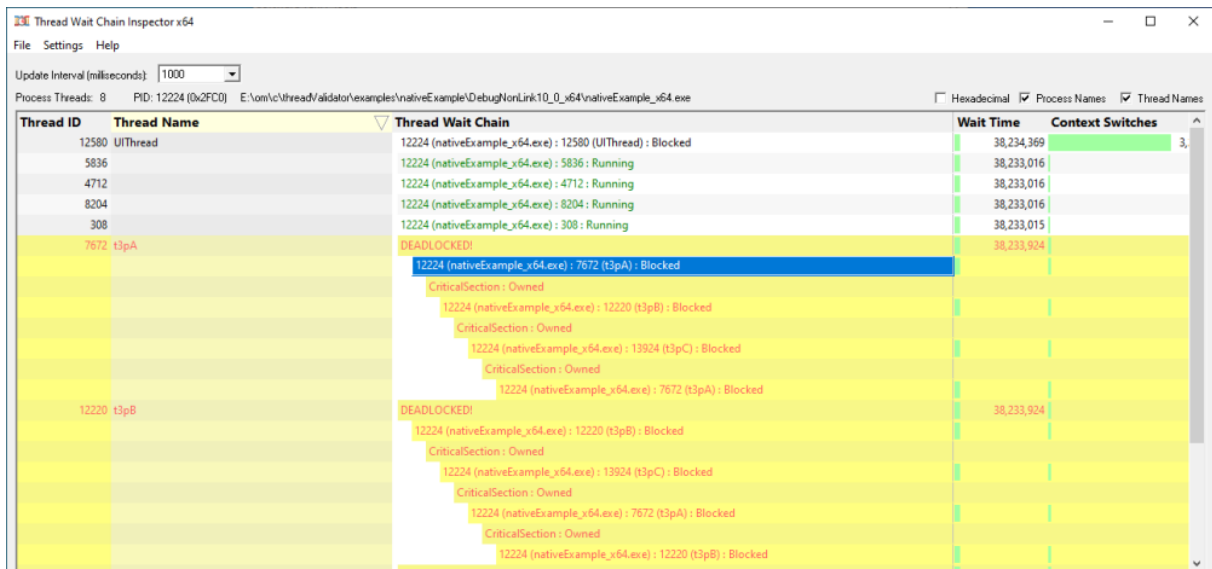
Process Threads: 7 PID: 11128 (0x2B78) E:\om\c\thread\validator\examples\nativeExample\DebugNonLink10\_0\_x64\nativeExample\_x64.exe

Hexadecimal Process Names Thread Names

Thread ID	Thread Name	Thread Wait Chain	Wait Time	Context Switches
10768	UIThread	11128 (nativeExample_x64.exe) : 10768 (UIThread) : Blocked	38,231,929	4,182
11852		11128 (nativeExample_x64.exe) : 11852 : Running	38,229,866	1
8748	tpGoodA	11128 (nativeExample_x64.exe) : 8748 (tpGoodA) : Blocked	38,231,929	62
		CriticalSection : Owned		
1232	tpGoodB	11128 (nativeExample_x64.exe) : 1232 (tpGoodB) : Blocked	38,231,929	44
12272	tpGoodC	11128 (nativeExample_x64.exe) : 12272 (tpGoodC) : Blocked	38,231,901	19
		CriticalSection : Owned		
1604		11128 (nativeExample_x64.exe) : 1232 (tpGoodB) : Blocked		
		11128 (nativeExample_x64.exe) : 1604 : Running	38,231,788	1
9016		11128 (nativeExample_x64.exe) : 9016 : Running	38,231,788	1

### Usage

You can sort the thread list by clicking the column header to select the column. Clicking the already selected column header again reverses the sort direction.



Thread Wait Chain Inspector x64

File Settings Help

Update Interval (milliseconds): 1000

Process Threads: 8 PID: 12224 (0x2FC0) E:\om\c\thread\validator\examples\nativeExample\DebugNonLink10\_0\_x64\nativeExample\_x64.exe

Hexadecimal Process Names Thread Names

Thread ID	Thread Name	Thread Wait Chain	Wait Time	Context Switches
12580	UIThread	12224 (nativeExample_x64.exe) : 12580 (UIThread) : Blocked	38,234,369	3
5836		12224 (nativeExample_x64.exe) : 5836 : Running	38,233,016	
4712		12224 (nativeExample_x64.exe) : 4712 : Running	38,233,016	
8204		12224 (nativeExample_x64.exe) : 8204 : Running	38,233,016	
308		12224 (nativeExample_x64.exe) : 308 : Running	38,233,015	
7672	t3pA	DEADLOCKED!	38,233,924	
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 13924 (t3pC) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
12220	t3pB	DEADLOCKED!	38,233,924	
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 13924 (t3pC) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 7672 (t3pA) : Blocked		
		CriticalSection : Owned		
		12224 (nativeExample_x64.exe) : 12220 (t3pB) : Blocked		

The values shown for each thread are described here. A graphical representation of these values is shown behind the numeric values where possible.

## Thread Controls

### Refresh

You can update the display manually by clicking the Refresh button. This is useful if you have disabled automatic updates via the the Update Interval control.

### Update Interval

You can change how frequently the display is updated using the Update Interval control. The default is to update every one second.

### Process Names

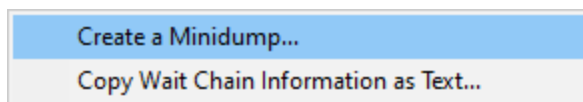
As well as showing the process id in the wait chain the process name is displayed. This is enabled by default.

### Thread Names

As well as showing the thread id in the wait chain the thread name is displayed. This is enabled by default.

## Context Menu

The grid has a context menu. Each row in the grid represents a thread in the selected process.



### Create a Minidump...

This creates a minidump for the process that has been selected by the context menu (this may not be the process selected in the process list).

A create minidump dialog is displayed asking you where to save the minidump.

### Copy Wait Chain Information as Text...

This copies the wait chain information that is displayed to the clipboard.

Example:

```
11104 (waitChainTester.exe) : 3216 : Blocked   Wait Time: 48,823,605   Context Switches: 7,383
11104 (waitChainTester.exe) : 7300 (threadProcess2) : Blocked   Wait Time: 48,820,804   Context
    Process Wait : Owned
        12436 (notepad.exe) : 0 : Pid Only
11104 (waitChainTester.exe) : 12588 : Running   Wait Time: 48,822,522   Context Switches: 3
11104 (waitChainTester.exe) : 12812 : Running   Wait Time: 48,822,522   Context Switches: 1
```

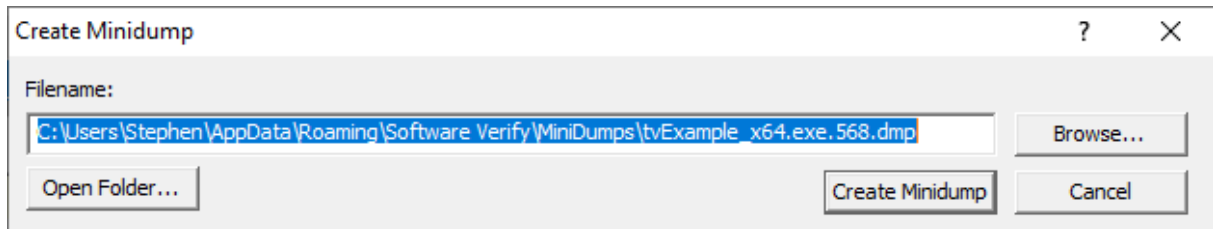
**Part**

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**V**

## 5 Create a minidump

The Create Minidump dialog is provided to allow you to choose where to save your minidump.



A suggested filename will be provided in the edit field. You can edit this filename or choose a new filename using the **Browse...** button to display the system file chooser.

**Open Folder...** displays the contents of the folder identified by the filename. You can use this to browse any existing minidumps.

**Create Minidump** will create the minidump for the selected process.



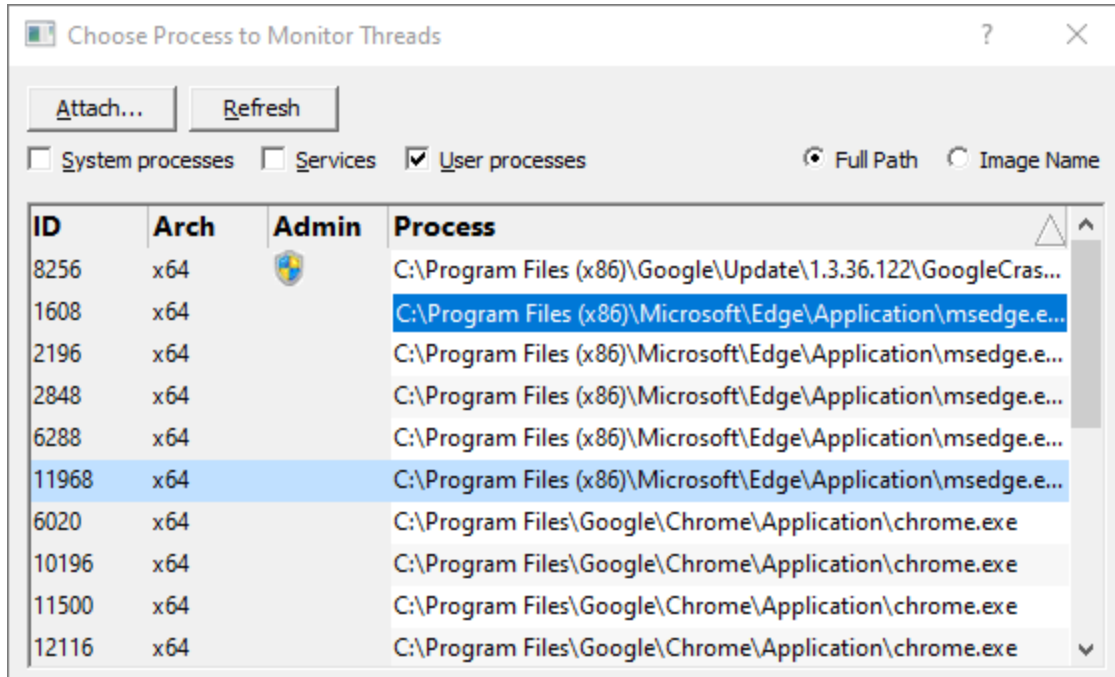
**Part**

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**VI**

## 6 Process chooser dialog

The Attach to process dialog allows you to choose a user process, system process or service to attach to.



- **System processes / Services / User processes** ➤ show either of system or services or user processes in the list, or both
- **Full path** ➤ shows the full path to the process executable in the list
- **Image Name** ➤ shows the short program name without path
- **Refresh** ➤ update the list with currently running processes
- **Attach** ➤ attach to the selected process and start collecting debug events

Clicking on the headers of the list will sort them by ID or by name using the full name or short name, depending on what's displayed.

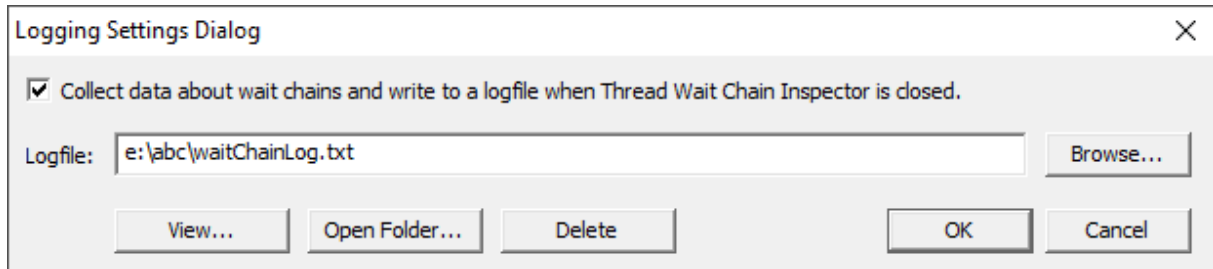
**Part**

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**VII**

## 7 Settings dialog

The settings dialog allows you to modify the behaviour of Thread Wait Chain Inspector.



- **Collect data about wait chains...** ➤ turn collect of wait chain logging on or off
- **Logfile** ➤ the file when the wait chain log will be written
- **Browse...** ➤ open a Windows file dialog to choose the log file name
- **View...** ➤ opens the log file in the registered application for .txt files (notepad.exe on most computers)
- **Open Folder...** ➤ opens Windows file explorer to show the directory that contains the log file
- **Delete** ➤ deletes the log file

When logging is enabled the log file will be written when Thread Wait Chain Inspector is closed.

**Part**



## 8 Command Line Interface

Thread Wait Chain Inspector can be used from the command line as well as with the GUI.

### 8.1 Alphabetic Reference

#### **/logWaitChains**

Turn wait chain logging on or off

`/logWaitChains:On|Off`

Example:

`/logWaitChains:On`  
`/logWaitChains:Off`

#### **/logWaitChainFileName**

Specifies a file to write the wait chain log to. The wait chain log is written when Thread Wait Chain Inspector is closed.

`/logWaitChainFileName filename`

Example:

`/logWaitChainFileName e:\tests\testWaitChain\waitChainLog.txt`

#### **/processId**

Specify a process to monitor. The process must already be running.

`/processId process-id`

Example:

`/processId 256`

#### **/process**

Specify a process to monitor. The process must already be running.

`/process process-name`

Example:

`/process test.exe`  
`/process e:\om\c\testApps\native\test\debug\test.exe`



